



Policy

Policy Title: Monitoring College Effectiveness

Number: B1002

Policy Type: Board - Strategic Outcomes

Responsible: President

Related Policies: [B1003](#), [B1004](#), [B1005](#), [B1006](#), [B1007](#), [B1008](#), [B1009](#), [B1010](#), [B1011](#), [B1012](#)

Linked Operating Standards: None

Related Laws: None

Related External Standards: None

HLC Criterion: All

Policy Statement

All Community Stakeholders benefit from the College making satisfactory progress toward achieving the Board's Strategic Outcomes. Specifically, students' lives are enriched through their participation in the College's programs and services, and consequently, the vitality of the community is strengthened.

The Board, through the Strategic Outcomes policy on *College Purpose*, identifies eight critical services that the College shall provide to the Community. To strengthen the importance and emphasize the Board's commitment to each of these services, each service is further defined in a unique Strategic Outcomes policy. In addition, the Board believes that accreditation and diversity are essential elements needed to support the achievement of those services. As such, the Board has identified a unique Strategic Outcome policy for *Accreditation/Certification* policy as well as a unique Strategic Outcome policy for *Diversity, Equity, Inclusion, and Belonging* policy.

To ensure the College is making satisfactory progress on achieving the Board's Strategic Outcomes related to *College Purpose, Accreditation/Certification, and Diversity, Equity, Inclusion, and Belonging* policies, the Board shall engage in a series of monitoring activities, which includes a review and analysis of President provided monitoring reports and a comprehensive evaluation of the President's performance, as outlined in the Delegation of Authority policies.

To provide effective and consistent assessment framework for the Board to evaluate College progress towards the achievement of the Board's Strategic Outcomes related to *College Purpose, Accreditation/Certification, and Diversity, Equity, Inclusion, and Belonging* policies, the Board will inspect (through President provided monitoring reports) College performance using the Shawnee Community College Effectiveness System (SCCES) evaluation model. Specific monitoring measures and indicators of performance are suggested in each individual Strategic Outcomes policy and should be viewed as advisory in nature, not as actual requirements.

Specifically related to monitoring reports and consistent with the identified assessment framework, the Board will review and analyze:

1. The College’s Dashboard on a monthly basis;
2. Performance reports on Business, Financial, & Investment Stewardship on a quarterly-basis;
3. Performance reports on Facility & Technology Infrastructure Stewardship on a semi-annual basis;
4. Progress reports on Strategic Plan initiatives on a semi-annual basis;
5. Performance report on Human Resources on an annual basis; and
6. Strategic Outcomes will be reviewed annually as noted in [Section-10](#) of Bylaw 4003.

The Board directs the President to develop detailed operating standards and guidelines for each of the monitoring reports noted above and present to the Board for review.

These monitoring activities, which are consistent with policy governance principles, will assist the Board with guiding the President on decisions related to the College’s strategic direction, the prioritization of performance improvement initiatives, and the allocation of resources. Further, these monitoring activities will be the primary focus of the Board’s work as it performs the oversight and fiduciary duties required by the Illinois Community College Act and as expected by the Higher Learning Commission.

Change Log		Governance Unit: Board of Trustees
Date	Description of Change	
03-07-22	Initial Adoption	
06-15-23	Updated Board Reporting Preferences	
08-15-24	Board Reviewed, minor grammatical changes, update language to include Belonging	