



Policy

Policy Title: Culture of Exceptional Student Experience and Engagement **Number:**A3400
Policy Type: Administrative
Responsible: VP, Student Affairs (VPSA)
Related Policies:
Linked Procedures: A3400.00; A3400.05; A3400.10; A3400.15; A3400.20; A3400.25;
A3400.30; A3400.35; A3400.40; A3400.45; A3400.50; A3400.55;
A3400.60; A3400.65; A3400.70; A3400.75
Related Laws: None
Related Standards: [Council for the Advancement of Standards in Higher Education](#)
HLC Criterion: 3B, 3C, 3D, 4A, 4C

Policy Statement

The College values the pursuit of excellence in all of its programs and services. Further, the College believes exceptional student experiences that inspire meaningful student engagement is directly influenced by the dedication of our faculty, staff, and community partners. By doing so, we create a vibrant and supportive learning community where every student has the opportunity to thrive and succeed.

As it relates to establishing a culture for exceptional student experience and engagement, our commitment lies in fostering an environment that champions inclusivity, holistic support, positivity, and enrichment for every student. Guided by these principles, we prioritize creating an inclusive community that respects diverse identities and backgrounds, offering steadfast support through personalized guidance and robust resources. Our culture emphasizes positivity, resilience, and empowerment, aiming to create an atmosphere that encourages growth and embraces diverse opportunities. We provide a spectrum of enriching learning experiences beyond the classroom, promoting personal and professional development while ensuring academic excellence. Our goal is to create a satisfying and fulfilling college experience by using student feedback to continuously refine our support practices.

To those ends, the College’s VPSA is directed to develop, implement, and continuously improve collaborative and inclusive processes aimed at ensuring students receive the support, resources, and opportunities necessary to thrive academically, socially, and personally throughout their pursuit of personal development.

Change Log		
Date	Description of Change	Governance Unit
04.25.24	Initial Adoption	Student Affairs Council